

At Lopesan Costa Bávaro guide and service pets are allowed.

In the DR there is no law regulating the protocol, but the ADATS association does.

Definition of guide / service dog

- Guide dogs for blind people.
- Guide dogs for deaf people.
- Service dogs for people with disabilities (both physical and psychological).

Requirements for accommodation

- Official dog badge and card, letter or accreditation recognising the assistance dog and the user, issued by the competent authority of your State or region.
- Accreditation, card or document issued by the entity that has trained the assistance dog stating that it is a member of the International Guide Dog Federation (IGDF) or Assistance Dogs International (ADI).
- Accreditation, card or document issued by the relevant organization showing that the dog is vaccinated, flea-free, clean.
- Accreditation, card or document issued by the relevant body showing that the dog is dewormed and microchipped.
- The pet must not exceed 8 kg (authorized weight to travel in the aircraft cabin) / in the case of a guide dog there is no maximum weight.
- Service pet fee 25\$/day / guide dog no fee.

Rules of coexistence

The pet must wear an identification collar and leash at all times on the hotel premises.

The pet must sleep on the floor (on a pet mat provided).

Under no circumstances may the pet bathe in the hotel.

The pet may not be present in the guest areas (only in the room and lobby in c/i and c/o).

Cleaning will be done without the pet (coordination with guests).

Pets are not allowed on sofas, beds, chairs, etc. in any area of the hotel.

The pet owner must be able to control the pet when it barks or behaves aggressively.

If the pet defecates or urinates, it is the responsibility of the pet owner to clean up the area. (toilet bags will be provided for this purpose).

If for any reason, a pet physically assaults another guest/pet, it is the owner's responsibility to pay for any costs or damage caused (including damage to hotel furniture).

There is no food service for pets.

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